



## *Country Classics Design Studio*

# Frequently Asked Questions

### When May I Begin Personalizing My Home?

Once your home is under contract and at the conclusion of attorney review, a member of our Design Team will contact you to schedule your initial appointment. A thorough overview will be provided. You will have an opportunity to discuss product brands, prices, trends, styles and colors.

### How Long Will I Have To Personalize My Home?

You will be allowed 20 days (3-15 days for a Quick-Delivery Home depending on the stage of construction) to complete your selections. You will also have the ability to have direct contact with the Design Team, whether it is via telephone call, email exchange, or in-person (by appointment only).

### With What Brands Do You Partner?

We offer products from companies well-known in the building industry such as MOEN, Shaw®, American Standard, and Daltile. We encourage you to browse the Design Studio so you may familiarize yourself with our standard offering as well as our upgrade options. You will view offerings that have been carefully considered regarding quality, availability, installation and also current trends.

Prices for upgraded product offerings are published and available for your use in the Design Studio at all times. We encourage you to refer to these price books as a guide for planning and budgeting purposes. Are There Any Additional Fees Required For Making Selections Using The Design Studio?

An additional ten percent (10%) deposit will be required to finalize your selections.

### How Do I Finalize My Design Studio Selections?

Once you have determined you are satisfied with your selections, a member of our Design Team will contact you to schedule a final appointment. A final and thorough review will be provided, including the opportunity to collect signatures as well as a 10% deposit check. All options selected will be reflected in the Final Purchase Price. Options may not be purchased outside of the final purchase price.

### May I Make Changes After I Have Finalized My Selections?

Your completed and signed selections will be considered final and will be submitted to our construction department for order processing. No changes will be allowed.

### How May I Contact The Design Studio Team?

You can reach our Design Team via email at [Designstudio@country-classics.com](mailto:Designstudio@country-classics.com) or by calling our main office at 908-359-3276.